University of Kelaniya - Sri Lanka

External Examinations Branch

Bachelor of Arts (General) Degree Third Examination (External) – 2009
August / September 2010

Faculty of Social Sciences

Library and Information Science – LISC – E3015

Reference Information Services and Library Management

Answer any four (04) questions

No. of questions : 07

Time : Three hours

01. Define what is references service and examine the role of reference service.

02. Examine the factors to be considered when organizing a reference section in a university that comprised around 5000 users.

03. I) Examine the differences between information service and reference services.

II) Examine about the Current Awareness Service as a services provided by a special library.

04. I) What is Abstracting.

II) Explain the contribution made by Abstracts for the educational research activities.

05. I) Briefly introduce what is Human Resource Management (HRM)

II) Briefly explain the HRM functions.

III) Name the individual benefits at the HRM for a library.
06. Introduce what is a literature survey and explain the benefits of a literature survey.

07. Write short notes on any four (04) of the following topics.

   i. Whitaker's Almanack
   ii. Library Budget
   iii. Library standards
   iv. Scientific Management
   v. The statistics that should be maintained by a library
   vi. Keyword indexing

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